

# **Job Description**

**Role:** General Manager

Company: Motherwell Football Club Community Trust

**Location:** Fir Park Stadium

**Salary:** £30,000 to £37,000

#### **Job Purpose**

To provide strategic direction and leadership for the Community Trust

- Ensure delivery of high quality services and develop suitable facilities to support this aim
- To enhance current and develop new partnerships
- To maximise all income and revenue generating opportunities and manage costs to secure a sustainable financial plan
- To increase the participation base
- To effectively promote the work of the Community Trust
- To ensure adherence to the Trust's core values

# Main Duties and Responsibilities

#### **Delivering Quality Services**

- 1. Promote the principles of person centric practice across of programmes and service delivery
- 2. Support development and maintenance of best practice ensuring all staff aware and operate within organisational policy and procedure and national standards including those developed by national governing bodies
- 3. Report on the performance of the Trust and its programmes utilising appropriate performance management systems including those imposed by grant awarding bodies
- 4. Promote joint working with appropriate partners including targeting of resources
- 5. Support staff through promotion of staff development, effective workload management, project management and performance monitoring
- 6. Project manage the development of sustainable facilities to support the delivery of high quality services

#### Leadership

- 1. Lead and motivate all staff and ensure a culture of effective service delivery and focus of quality of outcomes is maintained
- 2. Review staff performance and identify training needs to support continuous development and succession planning.
- 3. Lead by example through demonstrating commitment to his/her continuous development
- 4. Contribute to the growth of an open organisation culture which supports effective communication and learning



## **Financial Management**

- 1. Continuously review existing revenue streams and identify opportunities to maximise and enhance their effectiveness
- 2. Identify new opportunities for support and social investment from major funding bodies, donors, social investors, companies, charitable trusts, foundations, etc
- 3. Exercise responsibility for delivery decision making in compliance with the Community Trust's financial systems and procedures.
- 4. Develop new sponsorship opportunities
- 5. Develop sustainable future financial plans and manage annual budgets in line with these plans

## **Supporting Sound Governance**

- 1. Work with Trustees to ensure that the requirements of the Trust's governance are fully met.
- 2. Ensure adherence to absence management, health and safety and equality and anti discriminatory policies.

# Relationships

- Partners, funders, donors at all levels
- Trustees
- All staff and volunteers
- General Manager and the senior team within Motherwell Football Club
- Service users, parents, and community representatives

#### **Key Competencies**

- Strong communication and inter personal skills
- Ability to lead and motivate others
- Ability to analyse and interpret complex information
- Project Management Skills
- Ability to construct and deliver winning bids to external funders
- Ability to maintain strong positive relationships with all partners, and the commitment to continually develop new partnerships

#### **Qualifications and Experience**

- Educated to degree level or equivalent relevant experience
- Evidence of continuing personal development

#### **Experience and Knowledge**

- Significant fundraising experience in a senior fundraising management role, with a track record of delivering significant levels of income.
- Significant experience of working at Senior Management level in the third sector or equivalent
- Experience of successfully managing relationships with a wide variety of stakeholders with a wide variety of stakeholders and reporting to a Board or equivalent
- Knowledge of statutory and non statutory bodies
- Experience of effectively managing budgets
- Project Management experience

